



# Customer Application For CalTel Services

<b>Type Of Service Applying for:</b>		<b>Customer Number:</b> _____	
<input type="checkbox"/> Telephone Service		<input type="checkbox"/> Internet Service	
<input type="checkbox"/> Opt-out of PPV		<input type="checkbox"/> Digital TV Service	
I represent and warrant that I am 18 years of age or older, I acknowledge all services provided by CalTel require basic telephone service: initials _____			
<b>Customer Information</b>			
Applicant Name:		DOB:	Applicant DL # <small>Copy required if by mail or fax</small>
Co-Applicant Name:		DOB:	Co-Applicant DL # <small>Copy required if by mail or fax</small>
Mailing Address	City	State	Zip
Current Phone Number	Other Contact #	Email Address : <input type="checkbox"/> Check box if you would like to receive promotion, give-aways or new products and services available to you	
<b>Service Information</b>			
Service Address	New Construction: <input type="checkbox"/> Yes <input type="checkbox"/> No	APN:(Required w/New Construction)	Lot #
<b>*Credit Information</b>		<b>* For Telephone Service Only</b>	
Applicant Employer:		Phone:	How Long:
Co-Applicant Employer:		Phone:	How Long:
If Renting - Landlord's Information:		Phone:	
Relative Reference:		Phone:	
Personal Reference:		Phone:	
<b>Security (Both Required)</b>			
Security Password: _____ <small>(up to 12 characters)</small>		Your security password will be used to ensure proper identification when you call.	
Security Back-Up Question: Please <b>Circle One</b>		Security question is used in the event of a forgotten password.	
First Car	First Pet's Name	(Custom Question)	
Answer: _____			
Authorized Users: _____			
Authorized users of an account may request balance inquiries, add/delete services, or close accounts over the phone!			
THE UNDERSIGNED REQUESTS CALAVERAS TELEPHONE TO FURNISH TELEPHONE SERVICE AND ANY ADDITIONAL SERVICES AS MAY BE ORDERED LATER. IN MAKING THIS APPLICATION, THE UNDERSIGNED UNDERSTANDS THAT TELEPHONE SERVICE AND OTHER ADDITIONAL SERVICES ARE PROVIDED SUBJECT TO THE RULES AND REGULATIONS OF THE TELEPHONE COMPANY AS SET FORTH IN ITS TARIFFS ON FILE WITH THE CALIFORNIA PUBLIC UTILITIES COMMISSION AND THE FEDERAL COMMUNICATIONS COMMISSION.			
Applicant's Signature _____		Date: _____	
Co-Applicant's Signature _____		Date: _____	



<b>Calaveras Telephone Company</b>	<b>Customer Name/Number:</b> _____
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**The installation fee is \$46.00 per line for basic service**

Requested date of telephone service? _____	Do you wish to appear in the directory? <input type="checkbox"/> Yes <input type="checkbox"/> No – Unpublished
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Do you want your address published? <input type="checkbox"/> Yes <input type="checkbox"/> No	How would you like the directory to read? _____
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<p><b>California Lifeline Telephone Program Qualifications:</b>  <b>Program Based:</b>          •Medicaid/Medi-Cal •Low Income Home Energy Assistance Program          •Supplemental Security Income (SSI) •Federal Public Housing Assistance or Section 8 •Food Stamps or Supplemental Nutrition Assistance Program          •Women, Infants and Children Program •Healthy Families Category A          •National School Lunch's FREE Lunch Program •Temporary Assistance for Needy Families •Tribal TANF •Federal Veterans and Survivors Pension Benefit          Income Based, Income must be below:          1-2 members \$27,000          3 members \$31,300          4 members \$38,100- (More than 4 members add \$6,800/each member)</p> <p>Are you eligible: <input type="checkbox"/> Yes <input type="checkbox"/> No          You may not be claimed as a dependent on another person's income tax to be eligible for Lifeline.</p>	<p style="color: red;">California LifeLine is a state program that provides basic home phone service at a discount to eligible households. If you qualify for California LifeLine benefits you will be receiving a certification or enrollment form in a pink envelope in the mail for completion and submission. The enrollment form with a PIN number must be completed on-line or filled in and return to the administrator by the due date indicated in the form. Otherwise, you will not receive the discounts. At any time you become ineligible for the program you must notify Calaveras Telephone Company.</p> <p style="background-color: yellow;">Current LifeLine Telephone Number: ( ) -</p> <p style="background-color: yellow;">Person qualifying for Lifeline: _____</p> <p style="background-color: yellow;">Qualifying person DOB: _____</p> <p style="background-color: yellow;">Person signing LifeLine application: _____</p>
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Accept Collect Calls <input type="checkbox"/> Yes <input type="checkbox"/> No By accepting collect calls you acknowledge that you will be billed for any calls you accept & you authorize CalTel to submit your information to a third party vendor for billing purposes.	Block 900 Numbers <input type="checkbox"/> Yes <input type="checkbox"/> No <hr/> Inside Wire Maintenance Plan \$1.23/ Month <input type="checkbox"/> Yes <input type="checkbox"/> No
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Caller ID Blocking <input type="checkbox"/> <b>Complete Blocking</b> Prevents your number from being sent to the person or business you are calling.	or	<input type="checkbox"/> <b>Selective Blocking</b> Your phone number will be <u>Displayed</u> to the person or business you are calling.
Important Note: You cannot block transmission of your telephone number for calls to 911, 800, 855, 866, 888, 877 or 900 services, regardless of the blocking option you pick.		

<b>Digital TV Services</b>
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Caltel Cablevision offers the best television service- more than 125 channels brought to you over state-of-the-art all digital network.

Packages and Description:	Monthly Price:
<b>Basic</b>	
28 local broadcast channels	\$24.95* <input type="checkbox"/>
<b>Essentials</b>	
Includes the Basic package, plus the Digital Music Channels	\$96.95* <input type="checkbox"/>
<b>Spanish Package</b>	
Spanish Language Channels	\$2.95* <input type="checkbox"/>

**Additional Movie packages**

**Event PPV**  **Showtime \$16.95**  **Starz/StarzEncore \$9.95**  **HBO \$19.95**  **Cinemax \$14.95**

Digital TV requires a Set Top Box/\$4.95 or a DVR/\$7.95 per TV  # of STB  # of DVR  Total # of TV's

\*Monthly Price does not include applicable taxes or surcharges. Prices listed do not include the cost of the required telephone services.  
 \*\*HD Channels are available only to areas where fiber has been connected to the home

**Long Distance Options:** (Customer MUST Contact Carrier of Choice)

ACN	6112	Global Crossing	0444	TelAmerica (Express Tel)	0700	Requested IntraLATA Toll Company: _____/Carrier Code _____  Requested InterLATA Toll Company: _____/Carrier Code _____
AT&T Long Distance Service	0288 0732 5722 5792	Excel Communications	0457 0752	Verizon Select Services	5483	
Broadwing Communications	0071 0948	Lightyear Communications, Inc	5957	Wiltel Communications	0310	
CALTEL Local Call	CAL	MCI/WorldCom	0222	World Com, Inc	0603 0555	
CALTEL Long Distance	6258	Qwest Communications	0070 0432			

Local Call Only (may only dial 911, local & 800 numbers) ----- Dial around IS NOT allowed
  9999 May dial "0", Directory Assistance & 1010 numbers ----- Dial around IS allowed

**Optional Class Services**

Combine your favorite features and you save: 25% off for 2 features 30% off of 3 features 35% off of 4 or more

<input type="checkbox"/> Caller ID	\$8.02	<input type="checkbox"/> Call Block	\$3.70
<input type="checkbox"/> Anonymous Call Rejection (Free w/ Caller ID)	\$2.47	<input type="checkbox"/> Speed Calling	
<input type="checkbox"/> Call Waiting	\$4.94	<input type="checkbox"/> 8 number	\$2.47
<input type="checkbox"/> Call Return *69	\$3.09	<input type="checkbox"/> 30 Number	\$4.32
<input type="checkbox"/> Distinctive Ring	\$4.20	<input type="checkbox"/> Priority Call	\$3.09
<input type="checkbox"/> Three Way Calling	\$4.94	<input type="checkbox"/> Call Back	\$3.09
<input type="checkbox"/> Selective Call Acceptance	\$3.70	<input type="checkbox"/> Call Forwarding- Variable	\$3.70
		<input type="checkbox"/> Call Forwarding - Fixed	\$3.70
		<input type="checkbox"/> Delayed Call Forwarding	\$3.70
		<input type="checkbox"/> Busy Call Forwarding	\$3.70
		<input type="checkbox"/> Selective Call Forwarding	\$3.70
		<input type="checkbox"/> Remote Call Forwarding	\$1.23
		<input type="checkbox"/> Voicemail 1 Minute 3 day	\$4.00
		<input type="checkbox"/> Voicemail 3 Minute 3 day	\$5.00
		<input type="checkbox"/> Voicemail 10 Minute 3 day	\$6.00

**Customer Proprietary Network Information**

*Calaveras Telephone Company & our affiliates* strive to provide you with the latest in communication products and solutions. Use of the information on your current account such as the type, technical arrangement, quantity, destination, and amount of use of telecommunications services and related billing for these services, referred to as Customer Proprietary Network Information, or CPNI, will allow us to inform you about services that will best meet your specific telecommunications needs. May Calaveras Telephone Company & our affiliates use your CPNI to market communications-related products such as proposals/promotions, give-aways or new products and services to you?
  Yes  No

**How to Avoid Being Slammed**

In order to avoid having your toll carrier changed without your consent, Calaveras Telephone Company can establish a Preferred Interexchange Carrier (PIC) freeze on your account. A PIC freeze prevents a change in your preferred carrier selection unless you give us your express consent to remove the freeze. The PIC restriction may be lifted by either written notice or Third Party Verification. No change of carrier can be made on your account until you lift the PIC freeze. The PIC freeze removal forms are available upon request. I hereby authorize Calaveras Telephone Company to place a PIC freeze on my account so that my choice of long distance carrier cannot be changed without my consent.
  IntraLATA Toll  InterLATA Toll

The undersigned requests Calaveras Telephone Company to furnish telephone service and any additional services as may be ordered later. In making this application, the undersigned understands that telephone service and other additional services are provided subject to the rules and regulations of the telephone company as set forth in its tariffs on file with the California Public Utilities Commission and the Federal Communications Commission.

**Applicant's Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Co-Applicant's Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

